



User Manual -Installation -Operation

> Z10I3KD Z10I4KD Z10I5KD

Zeus Appollo Solar



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Notes on this manual

1.1 Scope of Validation

The main purpose of this User Manual is to provide instructions and detailed procedures for installing, operating, maintaining, and troubleshooting the following three types of Z10 Series Inverters:

- Z10I3KD
- Z10I4KD
- Z10I5KD
- 1.2 Please keep this user manual available at all times in case of emergency.

1.3 Symbols Used

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

WARNING

DANGER

WARNING indicates a hazardous situation which, if not avoided, can result in death or serious injury or moderate injury.

CAUTION

CAUTION indicates a hazardous condition which, if not avoided, can result in minor or moderate injury.

NOTICE

NOTICE indicates a situation that can result in property damage, if not avoided.

1.4 Target Group

 Chapter 1, 2, 3, 4, 7, 8, 9, 10 and chapter 11 are provided for anyone who is intending to use a Z10 Series Grid-tied Solar Inverter. Before any further action is taken, the operators must first read all safety regulations and be aware of the potential danger when operating high-voltage devices. Operators must also have a complete understanding of this device's features and functions.



WARNING

Do not use this product unless it has been successfully installed by qualified personnel in accordance with the instructions in Chapter 5 - "Installation".

• Chapter 5 and chapter 6 are only for qualified personnel who are intending to install or uninstall the Z10 series Inverter.



NOTICE

Qualified personnel means he/she has a valid license from the local authority in:

- Installing electrical equipment and PV power systems (up to 1000 V).
- Applying all relevant installation codes.
- Analyzing and reducing the hazards involved in performing electrical work.
- Selecting and using Personal Protective Equipment (PPE).

2. Preparation

2.1 Safety Instructions

DANGER

DANGER due to electrical shock and high voltage

DO NOT touch the operating component of the inverter, it might result in burns or death.

TO prevent risk of electric shock during installation and maintenance, please make sure that all AC and DC terminals are unplugged.

DO NOT remain close to the instruments while there are severe weather conditions including storms, lightning etc.



WARNING

The installation, service, recycling and disposal of the inverters must be performed by qualified personnel who must comply with national and local standards and regulations. Please contact your dealer to obtain details about an authorized repair facility if the inverter requires maintenance or repair. Any unauthorized activities including the modification of product functionality of any kind will affect the extent of the warranty; such actions may result in Zeus Appollo Solar not accepting any responsibility for that warranty.

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NOTICE

Public utility only

The PV inverter is designed to feed AC power directly into the public utility power grid; do not connect the AC output of the device to any private AC equipment.



CAUTION

The PV inverter will become hot during operation; please don't touch the heat sink or adjacent surface during or shortly after operation.

Risk of damage due to modifications. Never modify or manipulate the inverter or other components of the system.



2.2 Explanations of Symbols on Inverter

Symbol	Description
	Dangerous electrical voltage This device is directly connected to public grid, consequently all work on the inverter shall only be carried out by qualified personnel.
	DANGER to life due to high electrical voltage! There might be residual currents present within the inverter because of large capacitors. Wait 10 MINUTES before you remove the front lid.
	NOTICE, danger! This device directly connected with electricity generators and the public grid.
	Danger of hot surface The components inside the inverter will generate heat during operation, DO NOT touch aluminum housing during operation.
	An error has occurred Please go to Part 8 "Trouble Shooting" to remedy the error.
図	This device SHALL NOT be disposed of in residential waste Please go to Part 9 "Recycling and Disposal" for correct disposal management.
×	Without Transformer This inverter does not use a transformer for the isolation function.
SAA	Standards Association of Australian The inverter complies with the requirement of the AS4777.
CE	CE Mark Equipment with the CE mark fulfils the basic requirements of the Guidelines Governing Low-Voltage and Electromagnetic Compatibility.
ATTENTION! Any illegal tempering activity to electronic or mechanic components(perforations, modifications, etc) will affect the validation of the factory guaranty.	No unauthorized perforations or modifications Any unauthorized perforations or modifications are strictly forbidden, if any defect or damage (device/person) occurs, Zeus Appollo Solar will not accept any responsibility for it.

3. Product Information

3.1 Overview

Industrial Layout



• Excellent Heat Elimination





• Effective Shield For DC/AC/Communication Connections



3.2 Major Characteristics

The Z10 series inverter has the following characteristics which ensures that it delivers on the promise of "high efficiency, high reliability and having a high cost effective ratio"

- An extensive DC input voltage and current range which enables more PV panels to be connected.
- A wide MPP voltage range will ensure a high yield under various weather conditions.
- A high MPP tracking accuracy ensures minimum power losses during conversion.

The following protection methods are integrated into the Z10 series inverter:

- Internal overvoltage
- DC insulation monitoring
- Ground fault protection
- Grid monitoring
- Ground fault current monitoring
- DC current monitoring
- Integrated DC switch (Optional)

3.3 Datasheet

Туре	Z10I3KD	Z10I4KD	Z10I5KD
Input (DC)			
Max. PV Power	3400W	4500W	5200W
Max DC Voltage	590V	590V	590V
Nominal DC Voltage	360V	360V	360V
Operating MPPT Voltage Range	120 - 550V	120 - 550V	120 - 550V
MPPT Voltage Range at Nominal Power	150 - 500V	200 - 500V	200 - 500V
Start up DC Voltage	150V	150V	150V
Turn off DC Voltage	90V	90V	90V
Max. DC Current	12A/12A	16A/16A	18A/18A
Max. Short Circuit Current for each MPPT	16A/16A	20A/20A	20A/20A
Number of MPP trackers	2	2	2
Max. Input Power for each MPPT	2000W	2600W	3000W
Number of DC Connection for each MPPT	1/1	1/1	1/1
DC Connection Type	MC4 connector	MC4 connector	MC4 connector
Output (AC)		L	
Max. AC Apparent Power	3300VA	4400VA	5000VA
Nominal AC Power(cos phi = 1)	3000W	4000W	4600W
Nominal Grid Voltage	220V/230V/240V	220V/230V/240V	220V/230V/240V
Nominal Grid Frequency	50Hz/60Hz	50Hz/60Hz	50Hz/60Hz
Max. AC Current	14.4A	19.0A	22.0A
Grid Voltage Range	185-276V	185-276V	185-276V
Grid Frequency Range	45-55Hz/55-65Hz	45-55Hz/55-65Hz	45-55Hz/55-65Hz
Power Factor	0.90 capacitive 0.90 inductive	0.90 capacitive 0.90 inductive	0.90 capacitive 0.90 inductive
Total Harmonic Distortion (THD)	<2%	<2%	<2%
Feed in Starting Power	30W	30W	30W
Night time Power Consumption	<1W	<1W	<1W
Standby Consumption	6W	6W	6W
AC Connection Type	Plug-in connector	Plug-in connector	Plug-in connector
Efficiency		ł	
Max. Efficiency (at 360Vdc)	98.2%	98.2%	98.2%
Euro Efficiency (at 360Vdc)	97.3%	97.5%	97.5%
MPPT Efficiency	99.9%	99.9%	99.9%
Safety and Protection			
DC Insulation Monitoring		Yes	
DC Switch	Optional		
Residual Current Monitoring Unit (RCMU)	Integrated		
Grid Monitoring with Anti-islanding	Yes		
Protection Class	I (According to IEC 62103)		
Overvoltage Category	PV II / Mains III (According to IEC 62109-1)		



Туре	Z10I3KD	Z10I4KD	Z10I5KD
Reference Standard			
Safety Standard		EN 62109, AS/NZS 3100	
EMC Standard		EN 61000-6-2, EN 61000-6-4, EN6 N61000-3-11, EN61000-3-12	1000-3-2, EN61000-3-3,
Grid Standard		AS4777	
Physical Structure			
Dimensions (WxHxD)		352x421x162.5mm	
Weight		16.5kg	
Environmental Protection Rating	IP	65 (According to IEC 60529)	
Cooling Concept	Internal fan convection		
Mounting Information	Wall bracket		
General Data			
Operating Temperature Range	-20 %	C to +60 ℃(derating above 45°C)	
Relative Humidity	0% to 98%, no condensation		
Max. Altitude (above sea level)	2000m		
Noise Level	< 40dB		
Isolation Type	Transformerless		
Display	3 LED, Backlight,20 x 4 Character LCD		
Data Communication Interfaces RS485(Wi-Fi, GPRS, integrated)			
Computer Communication USB			
Standard Warranty 5 Years (10 years optional)			

*The AC voltage and frequency range may vary depending on the specific country grid

**4600VA, 4600W with VDE-AR-N-4105

4. Packing checklist

4.1 Assembly parts

After you receive the Z10 series inverter, please check to see if there is any damage to the carton, and then examine the inverter and accessories for any visible external damage. Contact your dealer if anything is damaged or missing.

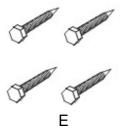


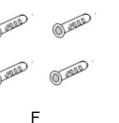




С



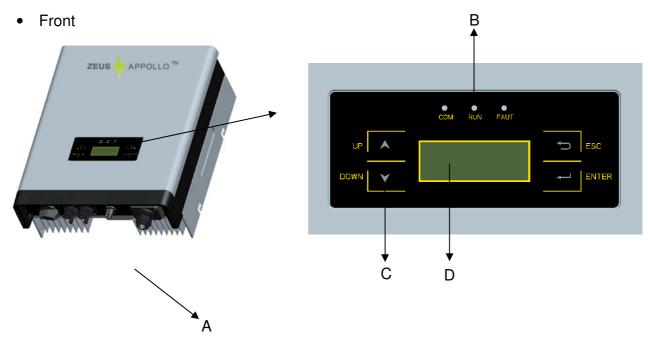






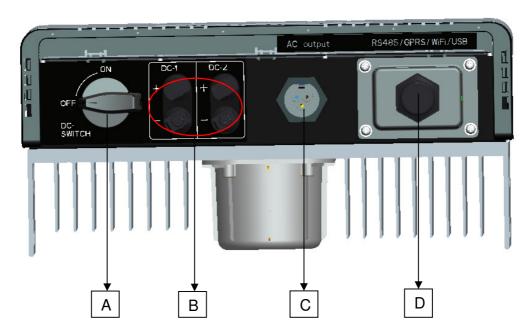
Description Object Quantity А 1 Z10 series inverter В 2 pairs DC connectors С 1 AC connector D 1 Wall mounting bracket Е 4 Screws (ST6×50) F 4 Expansion tubes G 1 Installation and operating instructions

4.2 Product Appearance



Object	Description
Α	Removable front shield
В	LED light (3 pcs)
С	Function keys for displays and choice of language(4 pcs)
D	Monitoring LCD with backlighting

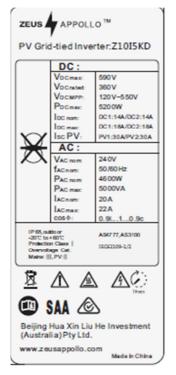
• Bottom



Object	Description		
A DC switch (optional)			
B Plug connectors for DC input			
C Terminal for grid connection (AC output)			
D	Communication interface (RS485/GPRS/Wi-Fi/USB)		

4.3 Product Identification

You can identify the inverter by the side nameplate. Information such as the type of inverter, as well as the inverter specifications are contained on the side name plate. The name plate is located on the middle of the right hand side of the inverter housing. The following figure is an example of the side name plate on the **Z10I5KD**.



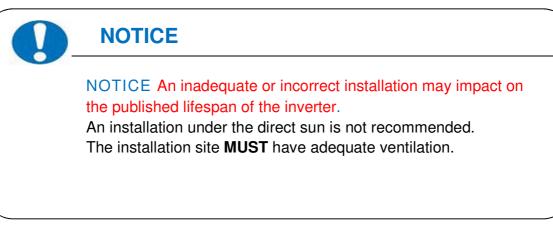
4.4 Further Information

If you have any further questions regarding the type of accessories or installation, please check our website <u>www.zeusappollo.com</u> or contact our service hotline.

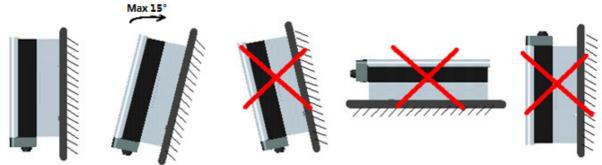
5. Installation

5.1 Safety

DANGER
DANGER to life due to potential fire or electricity shock.
DO NOT install the inverter near any flammable or explosive items.
This inverter will be directly connected with a HIGH VOLTAGE power generation device; the installation must be performed by qualified personnel only in compliance with national and local standards and regulations.



5.2 Mounting Instructions

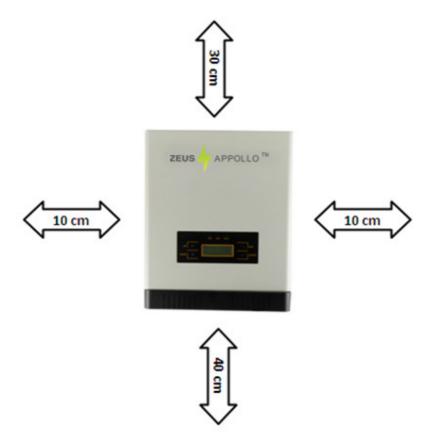


- Z10 series inverter is designed for both indoor and outdoor installations.
- Please mount the inverter in the direction as illustrated above.

- It is recommended that the inverter is installed vertically, with a max.15 degrees backward tilt.
- In order to view the LCD display and undertake maintenance activities, please install the inverter at eye level.
- Ensure that the wall selected for installation is strong enough for the mounting screws and can bear the weight of the inverter.
- Ensure the inverter is properly fixed to the wall.
- It is not recommended that the inverter is exposed to strong sunshine. The excess heat may lead to power reductions.
- The ambient temperature of installation sites should be between -20 °C and +60 °C (between -4 °F and 140 °F)
- Ensure the installation location is well ventilated. Insufficient ventilation may reduce the performance of the electronic components inside the inverter and shorten the lifespan of the inverter.

5.3 Safety Clearance

Observe the following minimum clearances to walls, other devices or objects to guarantee sufficient heat dissipation and enough space for pulling the electronic solar switch handle.

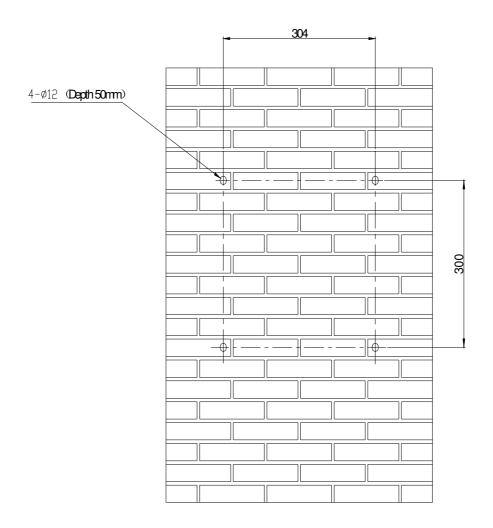




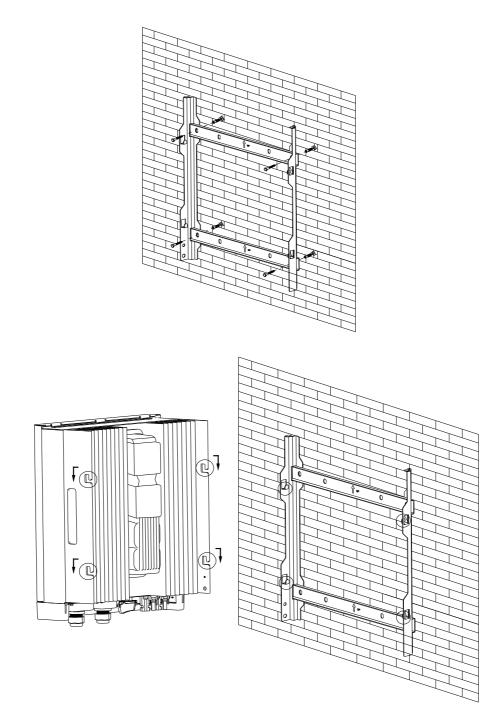
Direction	Minimum clearance
Above	30 cm
Below	40 cm
Sides	10 cm

5.4 Mounting Procedure

1. Mark the four (4) positions of the drill holes on the wall corresponding with the wall mounting bracket in the carton.

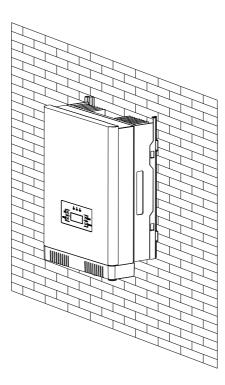


2. Where the wall is marked, drill 4 holes and then insert the four expansion tubes into the holes using a rubber hammer. Next insert the 4 screws through the mounting holes in the bracket and then tighten the screws into the expansion tubes. The bracket is now installed.



3. Check the 4 holes at the rear of the inverter and lift the inverter carefully, aligning the 4 holes in the inverter into the 4 hooks on the bracket. Once align, attach the inverter gently onto the bracket.



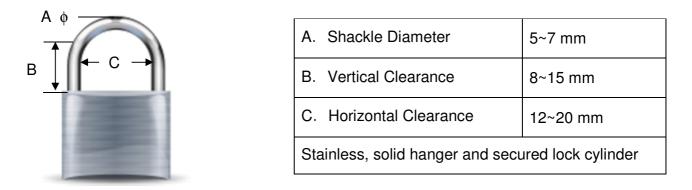


5.5 Safety lock

After the inverter is hanging up on the bracket, lock up the device and the bracket together at the Lower Left Corner of the inverter (as per the picture below).



Recommended padlock dimension:



NOTICE

For further maintenance and possible repair, please keep the key of the padlock in a safe place.

6. Electrical Connection

6.1 Safety

DANGER to life due to potential fire or electricity shock. When the inverter is powered up, comply with all applicable national regulations and legislation concerning accident prevention. This inverter will be directly connected to a **HIGH VOLTAGE** power generation device; the installation must be performed by qualified personnel only in compliance with national and local standards, regulations and legislation.



Electrical connections must be carried out in accordance with the applicable regulations, such as conductor sections, fuses, and PE connections.

6.2 AC Side Connection

DANGER	
DANGER to life due to potential fire or electricity shock. NEVER connect or disconnect the connectors under load.	

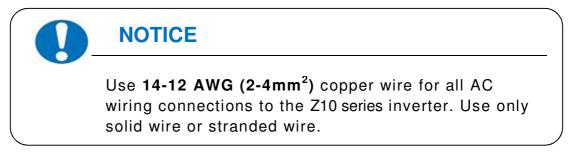
1. Integrated RCD and RCM

The Z10 series inverter is equipped with an integrated RCD (Residual Current Protective Device) and RCM (Residual Current Operated Monitor). The current sensor will detect the volume of the leakage current and compare it with the pre-set value, if the

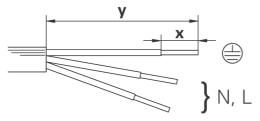


leakage current exceeds the permitted range, the RCD will disconnect the inverter from the AC load.

2. Assembly Instructions

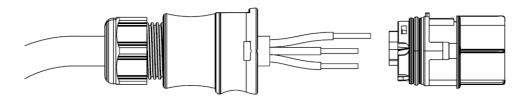


 Remove length y of N, L conductor 35mm (1.38")/PE conductor 40mm (1.57") sheath of AC cable terminal, length x about 14mm (0.55") of the inner wrapper, then dress the conductor terminals with ferrules or tin soldering.



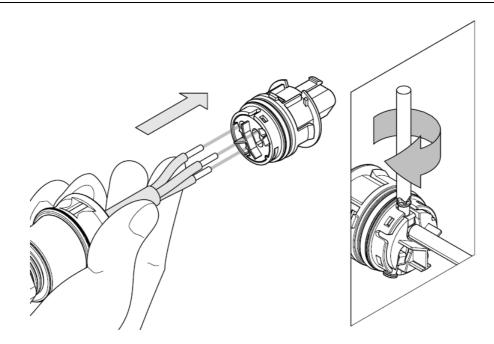


2) Check that all parts of the AC connector are present then slide the hex nut onto the cable and insert the cable end through the clamp ring.

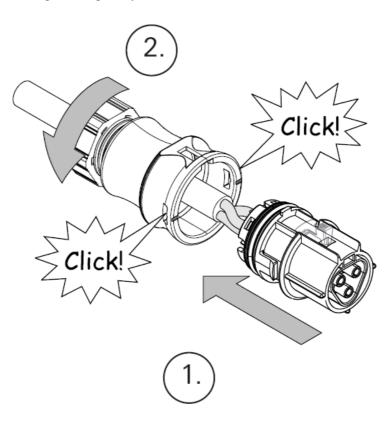


3) Insert the **stripped N, L and PE conductor terminals** into the appropriate holes, using a cross screwdriver to tighten it, applying a tightening torque of 1Nm.





4) Insert the connector into the clamp ring, it should click twice and then tighten the hex nut with tightening torque of 4Nm.



5) Finally connect the straight plug to the AC terminal on the inverter. **Pay attention to the polarity of the terminals to avoid an incorrect connection.**

6.3 DC Side Connection

DANGER

DANGER to life due to potential fire or electricity shock. **NEVER** connect or disconnect the connectors under load.

NOTICE

The DC Switch (**Optional**) may be integrated or external to Inverter, and it can be used to connect or disconnect the DC source from the Inverter.

For the Z10I3KD, Z10I4KD and Z10I5KD, there are two MPP Trackers, and the DC characteristics of them are illustrated as the following table.

Inverter Type	MPP Tracker	Max. DC Power	Max. DC Voltage	Max. DC Current
Z10I3KD		3400W		12*2A
Z10I4KD	2	4600W	590V	16*2A
Z10I5KD		5200W		18*2A

MC4 Assembly instructions

If, during self assembly, parts and tools other than those stated by MC are used or if the preparation and assembly instructions described here are disregarded then neither safety nor compliance with the technical data can be guaranteed.

For protection against electric shock, PV-connectors must be isolated from the power supply while being assembled or disassembled.

The end product must provide protection from electric shock.

The use of PVC cables is not recommended.

Unplugging under load: PV plug connections must not be unplugged while under load. They can be placed in a no load state by switching off the DC/AC converter or breaking the DC circuit interrupter. Plugging and unplugging while under voltage is permitted.



It is unadvisable to use non-tinned cables of type H07RN-F, since with oxidized copper wires the contact resistances of the crimp connection may exceed the permitted limits.

Disconnected connectors should be protected from dirt and water with sealing caps.

Plugged parts are watertight IP67. They cannot be used permanently under water. Do not lay the MC-PV connectors on the roof surface.

See the MC catalogue 2 solar lines for technical data and assembled parts.

PV-Female cable coupler

PV-Male cable coupler









PV-KBT4

PV-KST4

PV-SSH4

Touch protection, mated/unmated	IP67/IP2X	Rated current	17A(1,5mm ² /16AWG) 22A(2,5mm ² /14AWG) 30A(4mm ² ,6mm ² /10AWG)
Ambient temperature range	-40° to 90 ℃ (IEC/CEI) -40° to 75 ℃(UL) -40°70℃ (UL:14AWG)	Rated voltage	1000V (IEC/CEI) 600V (UL)
Upper limiting temperature	105℃ (IEC/CEI)	Safety class	II

Note: The DC connector is MC4 type; you can order the specified tools at MC website: http://www.multi-contact.com.



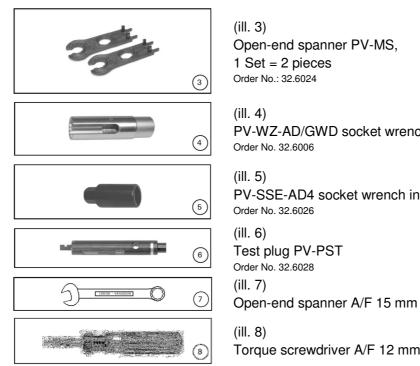
Tools required

(ill. 1)

Stripping pliers PV-AZM... incl. built-in blade as well as hexagonal screwdriver A/F 2,5mm. Cable cross section: 1,5 / 2,5 / 4 / 6 mm² Type: PV-AZM-1.5/6 Order No. 32.6029-156

(ill. 2)

Crimping pliers PV-CZM... incl. locator and built-in crimping insert. Crimping range: 2,5 / 4 / 6 mm² (12 / 10 AWG) Type: PV-CZM-19100 Order No. 32.6020-19100



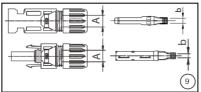
Open-end spanner PV-MS,

PV-WZ-AD/GWD socket wrench insert to tighten

PV-SSE-AD4 socket wrench insert to secure

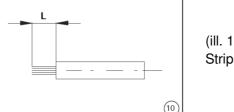
Torque screwdriver A/F 12 mm

Cable preparation

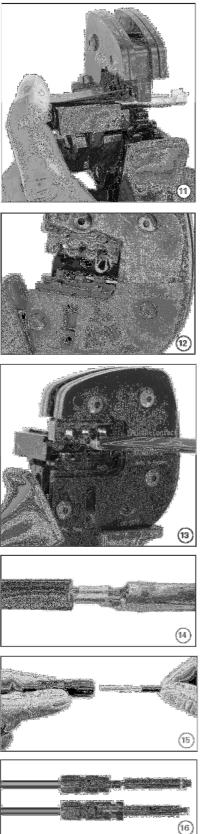


(ill. 9)

Use 14-10AWG (2.5-6mm²) conductor as DC cable. Dimension A3-6mm, b2.5-6mm²



(ill. 10) Strip the cable end L with 6 mm to 7.5 mm of insulation.



(ill. 11)

Open the clamp (K) and hold. Place the contact in the appropriate cross section range.

Turn the crimp lugs upwards. Release the clamp (K). The contact is fixed.

(ill. 12)

Press the pliers gently together until the crimp lugs are properly located within the crimping die.

(ill. 13)

Insert the stripped cable end until the insulation comes up against the crimp insert. Completely close the crimping pliers.

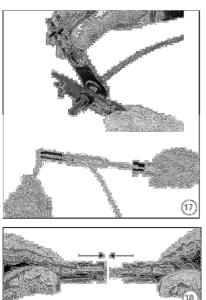
(ill. 14) Visually check the crimp.

(ill. 15)

Insert the crimped-on contact into the insulator of the male or female coupler until it clicks into place. Pull gently on the lead to check that the metal part is correctly engaged.

(ill. 16)

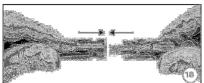
Insert the appropriate end of the test pin into the male or female coupler as far as it will go. If the contact is correctly located, the white mark on the test pin must still be visible.



(ill. 17)

Screw up the cable gland hand-tight with the tools PV-MS or tighten the cable gland with the tools PV-WZ-AD/GWD and PV-SSE-AD4.

In both cases: The tightening torque must be appropriate for the solar cables used. Typical values are between 2,5 Nm and 3 Nm.

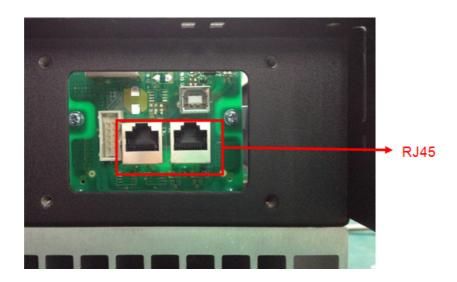


(ill. 18)

Plug the parts of the cable coupler together until they click in place. Check that they have engaged properly by pulling on the cable coupler.

6.4 **Communication and Monitoring Device**

There are 2 RJ45 ports on the bottom side of the Z10 series inverter as shown in the following figure:

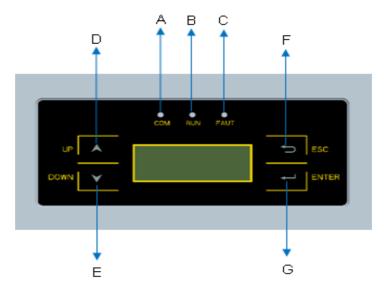


The 2x RJ45 ports are used for multipoint communications. Up to 50 Z10 series inverters can be connected via these 2 ports. The upper computer can communicate with these inverters via a single signal cable at the same time with support for a maximum cable length of 1000m. Data and inverter configuration parameters are set through the ports.



7. Display and Operation

7.1 LCD Panel



Object	Description		
А	LED light(Yellow) – COM		
B LED light(Green) – RUN			
С	LED light(Red) – FAULT		
D	UP key		
E	DOWN key		
F	ESC key		
G	ENTER key		

The LCD panel is integrated in the front lid of the inverter for easier user access to check, collate and set data. In addition, the user can press the function key to illuminate the LCD screen.

NOTICE

The Z10 series inverter is not an aligned measuring instrument for current, voltage or power consumption. A slight deviation of a few percent points is inherent to the system; the results from the inverter cannot be used for grid balance calculations. An aligned meter will be required to make calculations for the utility company.

7.2 Commissioning

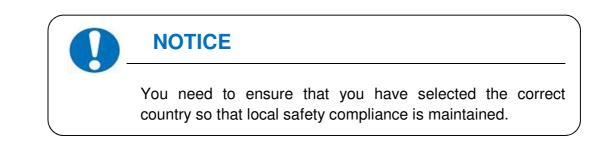
NOTICE

The power supply of the display module is accessed through the AC grid, so the screen will not be available until AC is connected.

A minimum available voltage of 150Vdc and a DC power of >10Wdc is required before the inverter starts feeding power to the grid.

AC side: Turn on the AC circuit breaker and the display module will turn on. **DC side:** Turn on the DC switch.

When the inverter is started for the first time, a menu is displayed to choose the language and the country where the inverter was installed. English, Dutch and German are available for display.

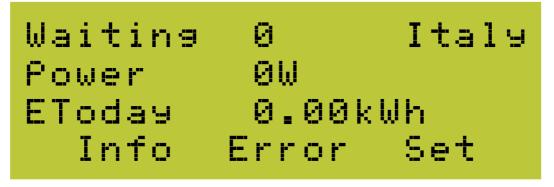




7.3 Operation

7.3.1 System operation interface

System operation interface 1:



In this interface, the displayed "**Waiting 0**" part will switch along with the system operation status.

The system will have the following status:

- 1. Waiting status: Display as Waiting XXX, XXX refers to the countdown time, will display 1~3 numbers.
- 2. Flash status: Display as Flash
- 3. Fault status: Display as Fault XX, XX refers to error code, will display 1~2 numbers.

Power and **EToday** in this interface will change along with the change of number after system operation.

System operation interface 2:



Power and **ETotal** in this interface will change along with the change of number after system operation.

System operation interface 3:



This interface displays the input voltage and current of the 2 input PV panel.

System operation interface 4:



This interface displays the voltage and frequency of grid and the current which inverter outputs to the grid.

System operation interface 5:

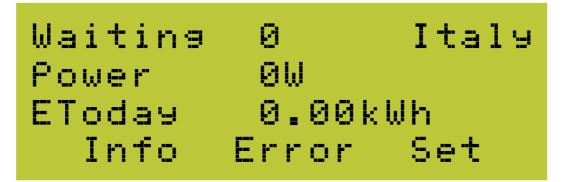


This interface displays the Wi-Fi information of the inverter, including Wi-Fi SN and IP address.



7.3.2 Interface introduction

Safety Interface: When choose "**Safety**" by pressing compound key (**ESC+ENTER**) in system operation interface 1 for 3 seconds.

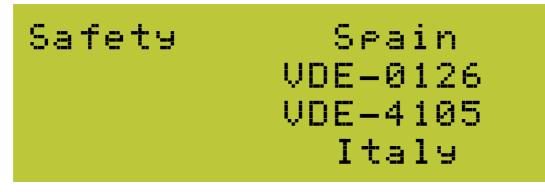


Safety "**Italy**" in the screen flickers. After confirm to enter, password dialog box appears. The default password is "**654321**".



After entering the password, system will get to the safety selection interface.

Safety selection interface:



The selected safety information flickers. The selectable safety information is as follows:

Italy	VDE-4105	VDE-0126	Spain	GREMAIN
Portugal	Belgium	Italy_S	EnglG83	EnglG59

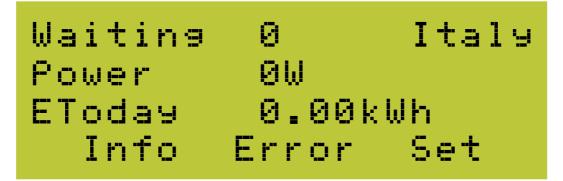


Austral	China	GerBDEW	Dan mark	Grelsla
Czech	Slovak	Holland	Sweden	Bulgaria
France	Brazil	EngG592	Holl16A	SAfrica

These safety information will be arranged in 4 lines, i.e. there will be 4 safety information displayed in the same interface.

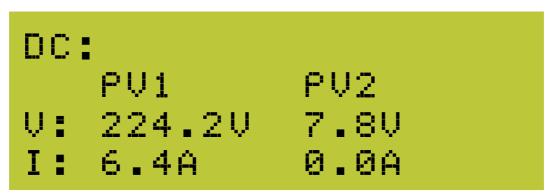
Info Interface:

You can choose "Info" by UP and DOWN key in system operation interface 1



While "Info" flickers. Confirm to enter Info mode. There will be 7 interfaces in the Info mode.

1. PV panel information:





2. AC grid information:



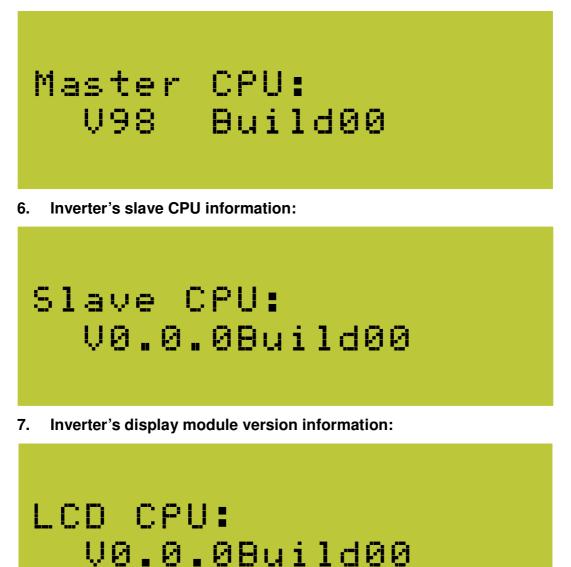
3. Inverter's Model information:

Model:		
	Z 1015 K	

4. Inverter's SN Information:



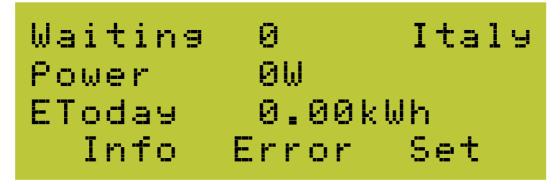
5. Inverter's master CPU information:





Error record display interface:

You can choose "Error" by UP and DOWN key in system operation interface 1



While "Error" flickers, confirm to enter the Error record mode.

Interface number of the Error record mode is unfixed; it ranges from 0 to 9 interfaces.

No error record interface:



Recent error record interface:

Earliest error record interface:

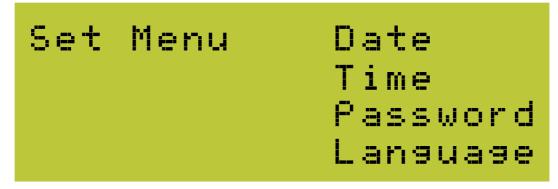
Set mode:

You can choose "Set" by UP and DOWN key in system operation interface 1



While "Set" flickers, confirm to enter the Set mode.

The Set mode is operated with 2 levels of menu. There are five items in the sub-menu, Time, Data, Password, Language and Wi-Fi. The items are shown as following picture.

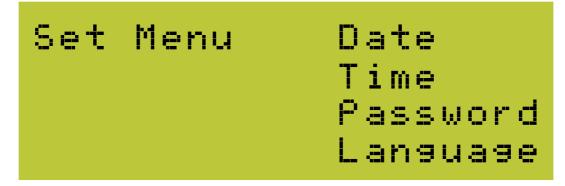


Choose the item which needs adjustment by **UP** and **DOWN** key in the sub-menu. The flickering one is the selected item.



Setting Language:

In the Set mode, choose Language by Up and Down key (as shown in the picture)



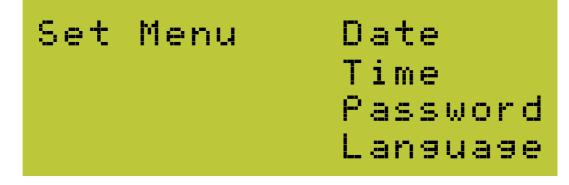
While "Language" flickers, confirm to enter the language option list.



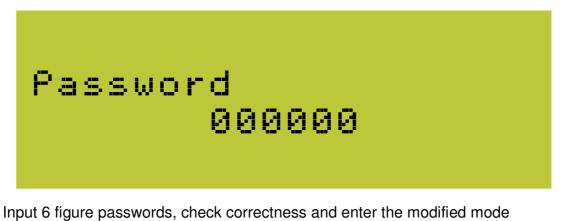
Choose the target language, the corresponding language flickers. English, Dutch and German are available for displaying. Click **ENTER** to save data and back to prior menu.

Changing Password:

In the Set mode, choose "Password" by UP and DOWN key as shown in the picture.



While "Password" flickers, confirm to enter the password modified interface.



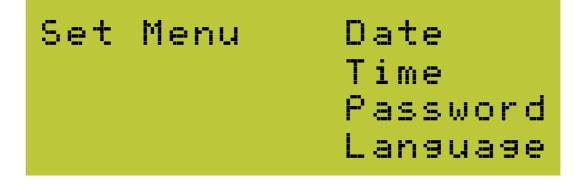


Save password after the end of input

Back to two-level menu mode after saving the password

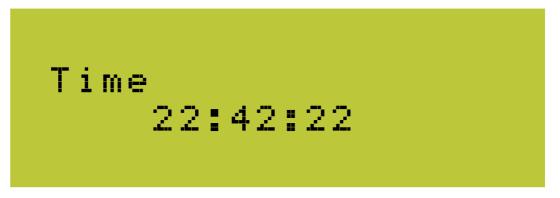
Setting Time:

In the Set mode, choose "Time" by UP and DOWN key as shown in the picture.





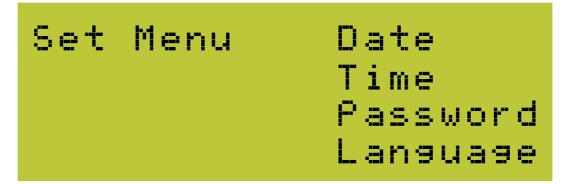
While "Time" flickers, confirm to enter the inverter time setting mode.



There are hour, minute and second displayed in the time setting mode. Use ENTER key to choose the one you want to modify and **UP/DOWN** key to change the value.

Setting Date:

In the Set mode, choose "Date" by UP and DOWN key as shown in the picture.



While "Date" field flickers, confirm to enter the inverter Date Setting mode



There are day, month and year displayed in the date setting mode, Set date by **Up/Down** key. Confirm to enter the next setting data, the sequence is day/month/year. After setting year, return to the two-level menu mode.

7.4 State Information

State	Display	State information
Wait	Waiting	Initialization & waiting
	Reconnects	Reconnect
	Checkings	Checking
Normal	Normal	Normal state
	Current Fault	GFCI failure oversized leakage current
	Master Grid Freq Fault	Grid frequency failure
	Master Grid Freq Fault	Grid voltage failure
	PV Voltage Fault	Input voltage too high
	Over Temp Fault	Temperature abnormal
	Isolation Fault	Isolation failure
Fault	Relay1 Fault Relay2 Fault	Output relay failure
	Current DC Offset	Output DC injection too high
	Eeprom Fault	EEPROM problem
	SCI Lose	Serial communication interface failure
	Hole Sense Device Fault	Output AC sensor abnormal
	GFCI Failure	GFCI testing device abnormal
Flash	F/W Updating	Update

About the further information for each fault, please reference to chapter **"8.Troubleshooting"**.



8. Troubleshooting

	LCD display	Possible actions
	Isolation Fault	 Check the impedance between PV (+) & PV (-) and the inverter is earthed. The impedance must be greater than 2MΩ. Check whether the AC-side has contacts with earth.
	Current Fault	 The ground current is too high. After cut off the AC side connection, unplug the inputs from the PV generator and check the peripheral AC system. After the cause is cleared, re-plug the PV panel and AC connection, and check PV-Inverter status.
Correctable	Master Grid Freq. Fault Master Grid Volt Fault	 Wait for a moment, if the grid returns to normal, PV-Inverter automatically restarts. Make sure grid voltage and frequency meet the specifications.
Fault	No Utility	 Grid is not connected. Check grid connection cables. Check grid usability. If grid is ok, and the problem persists, maybe the fuse in the inverter is open, please call service.
	Over Temp Fault	 The internal temperature is higher than specified normal value. Find a way to reduce the ambient temperature. Or move the inverter to a cooler environment.
	PV Voltage Fault	 Check the open PV voltage; see if it is greater than or too close to 590VDC (for Z10I3KD or Z10I4KD or Z10I5KD). If PV voltage is less than 590VDC, and the problem still occurs, please call local service.
	ENS Grid Voltage Fault ENS Grid Freq Fault	Disconnect PV $(+)$ or PV $(-)$ from the input, restart the inverter.
Permanent Fault	Relay1 Fault Relay2 Fault	
	Current DC Offset	 Disconnect ALL PV (+) or PV (-). Wait for a few seconds.
	Eeprom Fault SCI Lose Hole Sense Device Fault	 After the LCD switches off, reconnect and check again. If the problems remain please call local service.
	GFCI Device Fault	1



Error code list :

ERROR CODE	Description
0	GFCI Device Fault
1	Hole Sense Device Fault
2	Reference Device Fault
3	DCI ENS Fault
4	GFCI ENS Fault
5	Less Bus Low Voltage Fault
6	Over Bus High Voltage Fault
7	Master Device Fault
8	Master Delta Grid Z Fault
9	No Utility
10	Current Fault
11	Bus Voltage Fault
12	B12
13	Over Temp Fault
14	Auto Test fail
15	PV Voltage Fault
16	Fan Fault
17	Master Grid Volt Fault
18	Isolation Fault
19	Current DC Offset
20	ENS Grid VFZ Fault
21	ENS Grid Z Fault
22	ENS Grid Freq Fault
23	ENS Grid Voltage Fault
24	Relay2 Fault
25	Relay1 Fault
26	Slave Grid Z Fault
27	Master Grid Z Fault
28	Slave Grid Freq Fault
29	Master Grid Freq Fault
30	Eeprom Fault
31	SCI Lose



9. Abbreviation

LCD	Liquid Crystal Display
LED	Light Emitting Diode
MPPT	Maximum Power Point Tracking
PV	Photovoltaic
Vdc	Voltage at the DC side
Vac	Voltage at the AC side
Vmpp	Voltage at the Maximum Power Point
Impp	Amperage at Maximum Power Point
AC	Alternating Current (Form of electricity supplied by Utility Company)
DC	Direct Current (Form of electricity generated by PV modules)
DC Switch	Switch in the DC Circuit. Disconnects DC source from Inverter. May be integrated or external to Inverter



10. Contact

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