

Privacy Statement

Protecting Your Privacy Online

Epcob Pty Ltd t/as New England Travel Centre acknowledges and respects the privacy of individuals. This policy sets out the way in which we will use, manage and protect your personal information in accordance with the National Privacy Principles and all relevant privacy legislation protecting the rights of individuals. We may amend this Privacy Statement from time to time.

How Do We Use Information?

The personal information you have provided will be used to contact you in regard to New England Travel Centre bookings. If you have provided an email address and agree to receive correspondence from us, we may also send you a periodical newsletter with great holiday ideas and offers. We may also use the personal information that you submit to us, to store and we may process that information to improve our services.

Personal information that you submit to us including your name, address, telephone number, email address and other information you may provide, may be disclosed to a third party:

To meet the purpose for which it was submitted; or

We have your consent to share the information; or

If we are required or authorised by law to disclose the information; or

If we conduct a promotion or activity or otherwise collect information on behalf of a client we will always follow the relevant current privacy policy of that client and if no such policy exists, we will ensure that the individual's interests are protected by following the National Privacy Principles. We may have access to the information collected and be able to use that information.

Want to Unsubscribe or Change your Personal Details?

If at any time you wish to update your personal information or should you no longer wish to receive our e-newsletter you will be able to do so by simply clicking unsubscribe in our newsletter or contacting us by phone, email or facsimile.

Security

We will take reasonable steps to protect all personal information from misuse, loss and unauthorised access, modification or disclosure. Including the implementation of internal procedures requiring our employees to respect the confidentiality of any personal information held by EPCOB Pty Ltd. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure, so we cannot give an absolute assurance that the information you provide to us will be secure at all times, and we cannot be responsible for any event arising from unauthorised access to your personal information. EPCOB Pty Ltd will not be held responsible for events arising from third parties gaining unauthorised access to your personal information.

Sensitive Information

We will not collect, use or disclose sensitive information (such as information about racial or ethnic origins or political or religious beliefs) except with your specific consent or in the circumstances permitted in the Australian privacy legislation.

Links to other sites

We may provide links to other sites. If you use these links, you will leave our site and we are not responsible for any of these sites, their content or their usage of your personal information. We advise that you check the privacy policies on those sites.

Contact us

Please contact us on **02 6772 1722** if you wish to discuss any privacy issues, or if you do not wish to receive any future communications from us.